

## IMPORTANT TELEPHONE NUMBERS

### IN AN EMERGENCY CALL 911

**District Attorney's Office**  
435-2470

**Victim Assistance Program**  
435-3916 ext. 4336 or ext 4425

**Syracuse Police Department**  
442-5111

**Onondaga County Sheriff's Department**  
425-2111

**County Helpline**  
435-8300

**Child Abuse Hotline (24 hours)**  
422-9701

**Adult Protective Services**  
435-2815

**Vera House**  
(24 hours Domestic and Sexual Assault Services)  
468-3260

**VINE**  
(Victim Information Notification Everyday)  
(Inmate and Parole Information)  
1-888-846-3469

## REFUGEE RESETTLEMENT PROGRAMS

**Interfaith Works Center for New Americans**  
449-3552

**Catholic Charities CYO**  
424-1800

**RISE**  
(Refugee and Immigrant Self-Empowerment)  
315-214-4480

## TIPS

- **Call the police at 911:** When calling the police state your full name, address, what language you speak and be sure of the street or location where the crime occurred. Also state if anyone has been injured.
- **Do not touch anything at the crime scene:** If something is spilled, dropped or scattered about, leave all items untouched.
- **Try to remember details of crime:** Reconstruct in your mind what the condition of the scene was before the crime. Include any strange occurrences that may have preceded the crime.
- **Make a list of stolen property:** list all the property that was stolen. Try to include serial numbers and approximate value.
- **Report any suspicious or abnormal activity:** If a usual routine in your area has been interrupted or if you notice any activity out of the ordinary, make a note and consider calling the police. You may prevent the successful commission of a crime.

## IMMIGRATION OUTREACH PROGRAM



**District Attorney**  
**William J. Fitzpatrick**

**Assistance for Immigrant Victims  
of Crime and Their Families**

**315-435-3916**  
**ext. 4336**

**Criminal Courthouse**  
**505 South State Street**  
**4th Floor**  
**Syracuse, NY 13202**

## The Immigration Outreach Program

The Onondaga County District Attorney's Office provides support, guidance and education to our immigrant community. In an effort to better serve this population, our Victim Assistance Program helps victims with court accompaniment, navigation of the criminal justice system and application to the New York State Office of Victim Services. In addition, a designated Assistant District Attorney will provide in-service presentations to community providers and review cases, as necessary. Our hope is to be more accessible to immigrant victims and ensure they receive just and fair treatment in the criminal justice system.



## Victim Assistance Program Can Provide:

- Immediate support services to victims and family members of crime victims.
- Assistance in coordinating language interpreters for meetings.
- Assistance to victims in filing with The NYS Office of Victim Services for Crime Victims Compensation.
- Assistance in completing a needs assessment with appropriate advocacy, information and referrals.
- Information regarding court dates and other appointments.
- Help in initiating the return of confiscated property.
- Court accompaniment.
- Updates on status of cases to victims.
- Collection of information from victims for case files.
- Assistance with victim impact and parole hearing statements.

*"I believe our justice system should protect the rights and safety of all citizens and residents. I encourage all immigrants and refugees living here to reach out to local law enforcement and my office so that we can ensure justice for you and your families."*

- William J. Fitzpatrick, District Attorney



## Victim's Rights

The right to be:

- Assisted by your criminal justice agencies.
- Informed about the criminal justice system.
- Provided information about available compensation for victims of crime and eligibility.
- Provided access to social service agencies that could help you.
- Free from intimidation.
- Treated fairly and with respect.